

**Your Repair Service
May Be FREE!**

CTS Services, Inc. is factory authorized for warranty repairs on most major brands. If your PC, monitor, notebook or printer is under manufacturer's warranty that we support, the repair may, indeed, be free*. Refer to the table of factory authorized warranty service, or visit our company web site at www.ctsservices.com for the latest information regarding our warranty authorizations.

* Excluding any shipping charges that may apply.

**Upgrading or Purchasing
New Technology?**

In addition to our expert repair services, we provide on-site and depot level support for desktop and notebook PC upgrades. We recommend and sell computer hardware and software when you need new technology. CTS Services, Inc. is an authorized reseller for most major brands of printers, PCs, monitors, accessories, and supplies, including HP/Compaq, Toshiba, Epson, Okidata, Lexmark, Fujitsu, Samsung, and Sony.

Call us to discuss your specific upgrade or purchase needs. We'll help with your decision and provide a quote for you.

Customized Support Plans

■ **Basic Time and Materials:**

Labor billed at standard rates, response time is best effort, plus travel and parts.

■ **Block of Hours:**

Savings on labor rate, with 10 hour minimum, plus travel and parts.

■ **Full-Service Agreement:**

Contract includes all parts, labor and travel. Guaranteed response time. Custom quoted for fixed period of time. Total coverage, with minimal downtime.

■ **Retainer Contract:**

Parts and labor billed at reduced rate against pre-paid retainer. No system certification required, and guaranteed response time. Travel billed at reduced rate. Custom quoted based on equipment.

- *Full service and retainer contracts save 10% in printer consumable costs.*

CTS Services, Inc.

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(508)966-9734 FAX
service@ctsservices.com

**Computer Repair
Experts**

Support and
Service

Desktop
Computers
Notebooks

Printers

Monitors



Bellingham, MA

(508)528-7720

www.ctsservices.com



Expert Computer Repair Services

Factory Authorized Warranty Service

Our service plan programs offers several benefits, including:

- ◆ Lower repair and system support costs
- ◆ Priority Service Response, with guaranteed response time available
- ◆ Minimum downtime due to preventative maintenance program
- ◆ Access to our expert service team

Our Planned Maintenance Programs Support Your Entire Computing Environment

We service and repair all major brands!

- Desktop Computer Systems
- Servers
- Notebook Computers
- Network Operating Systems
- Laser and Inkjet Printers
- LCD Projectors
- Monitors:
 - Computer and Video
 - Large screen & Touch screen
 - POS, LCD, Data terminals

Note: Some hardware repair issues may require depot service at our repair facility. Consumables and repair parts excluded.

Manufacturer	Monitors	Terminals	Printers	Desktop/PCs	Notebook PCs	Servers
ACER				✓	✓	✓
APPLE	✓		✓	✓	✓	✓
AST	✓			✓	✓	
BROTHER			✓			
CITIZEN			✓			
COMPAQ	✓		✓	✓	✓	✓
EPSON			✓			
FUJITSU					✓	
GOLDSTAR	✓			✓		
HEWLETT PACKARD	✓		✓	✓	✓	✓
LEXMARK			✓			
LINK		✓				
MITSUBISHI (LCDs)	✓					
NEC Plasma (LCDs)	✓					
OKIDATA			✓			
PHILIPS/MAGNAVOX	✓			✓		
QUME		✓				
SAMSUNG	✓		✓	✓	✓	
SONY	✓			✓	✓	
TEKTRONIX			✓			
TOSHIBA	✓			✓	✓	✓
XEROX			✓			
WYSE	✓	✓		✓		

DELL™ Premier Provider **Gateway** Client Approved, call us for details

Call Now For Immediate Service (508)528-7720